

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of : William R. Jones, et al.  
Application No. : 10/689,077  
Filed : October 21, 2003  
Title : USER INTERFACE AND SYSTEM TO FACILITATE  
TELEPHONE CIRCUIT MAINTENANCE AND TESTING  
Examiner : Quoc Duc Tran  
Art Unit : 2614  
Mail Stop: Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**PRELIMINARY AMENDMENT**

In response to the Final Office Action dated April 7, 2010, please  
reconsider the above identified application in light of the following Preliminary Amendment  
with a Request for Continued Examination, wherein:

**Amendments to the Claims** are noted in the marked-up version of the  
claims beginning on page 2 of this paper; and

**Remarks** begin on page 7 of this paper.